

CourtReserve Academy Giveaway – Official Rules

NO PURCHASE NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. VOID IN QUEBEC AND WHERE PROHIBITED OR RESTRICTED BY LAW.

1. Sponsor

The CourtReserve Academy Giveaway (the "Giveaway") is sponsored by Ashtow Technology Group, LLC d/b/a CourtReserve ("CourtReserve" or "Sponsor"), 100 Island Cottage Way, St. Augustine, FL 32080.

2. Eligibility

The Giveaway is open to eligible legal residents of the fifty (50) United States, the District of Columbia, and Canada (excluding Quebec) who have reached the age of majority in their jurisdiction of residence at the time of entry, and who own, operate, manage, or work for a racquet or paddle sports club, facility, or program that, as of October 13, 2026, is a CourtReserve customer or is in onboarding with CourtReserve (meaning it has signed an agreement with CourtReserve and is completing setup).

No purchase or payment is required to enter or win, and a purchase will not increase your chances of winning. Eligibility depends only on an organization's status as of October 13, 2026, so signing up for, buying, or upgrading CourtReserve after that date will not make an entrant eligible. Whether an eligible entrant's organization is a CourtReserve customer or in onboarding has no effect on chances of winning. Sponsor may verify an entrant's organization status against its records.

Employees, officers, directors, and agents of Sponsor, its parents, subsidiaries, and affiliates, and of any advertising, promotion, or judging agencies involved in the Giveaway, and members of their immediate families (spouse, parents, siblings, and children) or households (whether or not related), are not eligible to enter.

The Giveaway is subject to all applicable federal, state, provincial, territorial, and local laws and regulations. The Giveaway is void in Quebec and where prohibited or restricted by law.

3. Giveaway Period and Drawing

The Giveaway consists of a single prize drawing (the "Drawing") associated with the following CourtReserve Academy session:

Drawing	Academy Dates	Entry Period (ET)	Drawing Date (ET)
December Academy	December 7–8, 2026	Begins October 14; ends October 30 at 5:00 PM Eastern Time	November 5 at 11:00 AM Eastern Time

All times stated in these Official Rules are Eastern Time (ET) unless otherwise indicated.

Sponsor's computer systems will be the official timekeeping device for the Giveaway.

4. How to Enter

Online entry. During the entry period, visit <https://courtreserve.com/academy/> and complete and submit the Giveaway entry form as instructed. Each eligible entrant who submits a complete online entry form will receive one (1) entry into the Drawing.

Mail-in entry (free alternate method of entry). To enter without using the online form, hand-print your first and last name, street address (including city, state or province, and postal/ZIP code), email address, daytime telephone number, and the name of your club, facility, or program on a 3.5" x 5" card, and mail it in a stamped outer envelope to: CourtReserve, 100 Island Cottage Way, St. Augustine, FL 32080. Mail-in entries must be postmarked during the entry period and received within five (5) days after the entry period ends. Limit one (1) mail-in entry per outer envelope. Each eligible mail-in entry receives one (1) entry into the Drawing, with the same treatment and the same chance of winning as an online entry. Postage is the entrant's responsibility; no purchase or payment to Sponsor is required.

There is no cost to enter. No purchase, payment, sales consultation, demonstration, or other commercial transaction is required.

Limit one (1) entry per person, regardless of method of entry. Submitting additional entry forms or mail-in cards will not provide additional entries into the Drawing. Multiple entries from the same person, including through different email addresses, may be disqualified.

Automated, bulk, fraudulent, incomplete, or otherwise improper entries may be disqualified.

Entries made by scripts, bots, macros, or other automated means are void. Sponsor reserves the right to verify an entrant's identity and eligibility.

5. Prizes

One (1) prize will be awarded for the December 7–8, 2026 CourtReserve Academy session in St. Augustine, Florida. The prize is a CourtReserve Academy Experience and consists of:

1. One (1) registration to the December 7–8, 2026 CourtReserve Academy, approximate retail value ("ARV") \$595 USD;
2. Round-trip economy airfare for the winner from a commercial airport near the winner's residence in the fifty (50) United States, the District of Columbia, or Canada (excluding Quebec) to an airport designated by Sponsor in connection with the Academy session (including Jacksonville International Airport (JAX) or another airport serving the St. Augustine, Florida area), with an ARV of up to \$1,000 USD. Departures from Alaska, Hawaii, or Canada are eligible under the same up-to-\$1,000 USD cap; if the airfare Sponsor selects exceeds \$1,000 USD, the winner is responsible for paying any excess, or Sponsor may select a different routing within the cap. The ARV is a maximum and not a cash value; and
3. Three (3) nights of standard-room hotel accommodations at the AC Hotel St. Augustine (AC Hotel by Marriott), or another hotel selected by Sponsor, for the nights of December 6, 7, and 8, 2026 (check-in December 6, 2026; check-out December 9, 2026), with an ARV of \$648.00 USD (three nights at \$216.00 USD per night).

The approximate retail value of the prize package is \$2,243.00 USD (equal to \$595 + up to \$1,000 + \$648.00). This is the only prize offered in the Giveaway, so the total approximate retail value of the Giveaway is \$2,243.00 USD.

For Canadian entrants, the approximate Canadian-dollar value of the prize will vary with the applicable exchange rate. Actual airfare and hotel costs may vary. If the actual value of a prize component is less than its stated maximum or approximate retail value, the winner will not receive the difference in cash, credit, or any other form.

6. Academy Attendance and Travel Conditions

Attendance at the December 7–8, 2026 CourtReserve Academy session is a condition of receiving and using the airfare and hotel portions of the prize.

The airfare and hotel accommodations are provided solely to enable the winner to attend the CourtReserve Academy session associated with the prize. A winner who is unable or unwilling to attend that Academy session must promptly notify Sponsor and will forfeit the prize. Sponsor may then select an alternate winner in accordance with these Official Rules.

Sponsor will arrange and pay for the included airfare and hotel accommodations directly, or will otherwise control or approve the booking process. Air travel will be economy class and may be subject to carrier availability, schedules, restrictions, and Sponsor's reasonable booking requirements. Hotel accommodations will be booked for the fixed nights stated in Section 5, or for other dates reasonably necessary to attend the Academy session if Sponsor substitutes dates under these Official Rules.

Prize travel and accommodations may not be used independently of attendance at CourtReserve Academy, transferred to another person, exchanged for alternate travel dates, or redeemed for cash or credit.

Unless expressly stated as part of the prize, the winner is responsible for all other expenses associated with accepting and using the prize, including ground transportation, airport transportation, baggage fees, parking, meals, beverages, hotel incidentals, upgrades, gratuities, travel insurance, any airfare cost above the \$1,000 USD cap described in Section 5, and personal expenses.

The winner is responsible for possessing all identification and travel documentation necessary for travel, including passports or other documents required for international travel, if applicable. Prize travel is subject to availability and the terms and conditions of applicable airlines, hotels, and other travel providers.

Sponsor is not responsible for cancelled or delayed flights, travel disruptions, weather conditions, government restrictions, or other circumstances outside Sponsor's reasonable control. If Sponsor cancels or materially reschedules an Academy session, Sponsor may substitute attendance at another Academy session or provide another prize of equal or greater value, subject to applicable law.

7. Winner Selection and Odds

One (1) potential winner and two (2) alternate potential winners will be selected by random drawing from all eligible entries received during the entry period. Alternates will be drawn at the same time as the potential winner and will be contacted in the order drawn only if the potential winner is disqualified or the prize is forfeited.

The odds of winning depend on the number of eligible entries received. The Drawing will be conducted by Sponsor or its designated administrator. A potential winner is not an official winner until Sponsor has verified eligibility and confirmed compliance with these Official Rules.

8. Canadian Entrants

If a potential winner is a resident of Canada (excluding Quebec), the potential winner must, without assistance, correctly answer a time-limited mathematical skill-testing question administered by Sponsor before being confirmed as a winner. Failure to correctly answer the skill-testing question will result in disqualification, and Sponsor may select an alternate potential winner.

Any Canadian-dollar prize value stated in promotional materials is approximate and may vary based on currency exchange rates. Residents of Quebec are not eligible.

9. Winner Notification

The potential winner (and, if needed, each alternate potential winner) will be notified using the email address or other contact information provided with the entry. A potential winner must respond within forty-eight (48) hours after Sponsor sends the notification.

Sponsor may require a potential winner to complete and return an affidavit or declaration of eligibility, liability release, publicity release where legally permitted, tax documentation (including IRS Form W-9 for U.S. winners, as described in Section 10), and other documents reasonably necessary to verify eligibility and administer the prize.

A potential winner may be disqualified and replaced by an alternate potential winner (in the order pre-drawn under Section 7) if the potential winner cannot be contacted, does not respond within the required period, is ineligible, declines the prize, cannot attend the Academy session, fails to correctly answer the skill-testing question where required, fails to provide required documentation, or otherwise fails to comply with these Official Rules. If both pre-drawn alternates are exhausted, Sponsor may, at its discretion, leave the prize unawarded or conduct a further drawing from remaining eligible entries.

10. Taxes

All federal, state, provincial, territorial, local, and other taxes, if any, arising from acceptance or use of the prize are the sole responsibility of the winner. U.S. winners must provide a completed IRS Form W-9 before Sponsor books travel or otherwise awards the prize. Sponsor will issue IRS Form 1099 (or other required information returns) where required by law. Sponsor may also require other taxpayer identification or documentation necessary to satisfy applicable tax reporting or withholding obligations, including with respect to non-U.S. winners where applicable. Sponsor may report the value of the prize to applicable tax authorities when required by law. Entrants should consult their own tax advisers regarding the tax consequences of accepting the prize.

11. Prize Restrictions

The prize is nontransferable and may not be sold, assigned, substituted, or redeemed for cash by the winner. Sponsor may substitute the prize or a prize component with another prize or component of equal or greater value if the advertised prize becomes unavailable for reasons outside Sponsor's reasonable control. Academy registration may be used only for the December 7–8, 2026 Academy session unless Sponsor expressly agrees otherwise. The prize covers one

(1) person. Academy registration, travel, and accommodations for any additional attendee are not part of the prize and may be purchased separately. Sponsor makes no representation or warranty concerning any third-party travel service included in the prize.

12. Publicity

Except where prohibited by law, acceptance of the prize constitutes permission for Sponsor to use the winner's name, city and state/province of residence, organization or facility name, photograph, likeness, and statements concerning the Giveaway or CourtReserve Academy for reasonable promotional purposes without additional compensation. Where applicable law requires additional consent, Sponsor will obtain that consent separately.

13. Privacy

Information submitted in connection with the Giveaway will be handled in accordance with CourtReserve's privacy policy at <https://courtreserve.com/website-privacy-policy/> and these Official Rules. Information collected for purposes of administering the Giveaway may be used to verify eligibility, contact the potential winner and alternates, award the prize, arrange travel and registration, comply with legal obligations, and prevent fraud or abuse.

Any consent to receive promotional or marketing communications from CourtReserve will be presented and administered in accordance with applicable law. Agreeing to receive marketing communications is not required to enter or win.

14. General Conditions

Sponsor reserves the right to disqualify any entrant who Sponsor reasonably determines has violated these Official Rules; submitted false or misleading information; attempted to obtain entries through fraud, automation, manipulation, or other improper means; interfered with the administration or security of the Giveaway; or engaged in conduct intended to undermine the legitimate operation of the Giveaway.

Sponsor reserves the right, subject to applicable law, to suspend, cancel, modify, or terminate the Giveaway if fraud, technical failures, security incidents, natural disasters, government actions, or other circumstances beyond Sponsor's reasonable control materially impair the integrity or proper operation of the Giveaway. If the Giveaway is terminated before its scheduled conclusion, Sponsor may select the winner from eligible entries received before the event requiring termination, where lawful and reasonably practicable.

If there is a conflict between these Official Rules and any promotional or advertising materials, these Official Rules control. The Giveaway is not sponsored, endorsed, or administered by, or associated with, Meta (Facebook or Instagram), LinkedIn, Apple, Google, or any other social media or app platform, and entrants release those platforms from any liability relating to the Giveaway.

15. Release and Limitation of Liability

To the fullest extent permitted by applicable law, entrants and the winner release and hold harmless Sponsor and its affiliates, officers, directors, employees, agents, and representatives

from claims, damages, losses, liabilities, or injuries arising out of participation in the Giveaway or the acceptance, possession, use, misuse, or enjoyment of the prize. Nothing in these Official Rules excludes or limits any right or remedy that cannot lawfully be excluded or limited under the laws applicable to an entrant.

16. Disputes and Governing Law

Except where prohibited by applicable law, the Giveaway and these Official Rules are governed by the laws of the State of Florida, without regard to conflict-of-law principles. Any dispute arising from the Giveaway will be resolved individually and will not be combined with claims of other entrants, except where applicable law provides otherwise. Nothing in this section deprives an entrant of mandatory rights or protections provided by the laws of the entrant's state, province, territory, or country of residence.

17. Winner List

For the name of the winner, send a request to support@courtreserve.com with the subject line "CourtReserve Academy Giveaway Winner" within 60 days after the conclusion of the Giveaway. Sponsor may also announce the winner through CourtReserve's website, social media accounts, email communications, or other channels, subject to applicable law.

18. Sponsor

Ashtow Technology Group, LLC d/b/a CourtReserve
100 Island Cottage Way, St. Augustine, FL 32080
support@courtreserve.com

NO PURCHASE NECESSARY. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. ONE (1) PRIZE AVAILABLE. ODDS DEPEND ON THE NUMBER OF ELIGIBLE ENTRIES RECEIVED. TOTAL ARV OF PRIZE: \$2,243.00 USD. OPEN TO ELIGIBLE LEGAL RESIDENTS OF THE 50 UNITED STATES, D.C., AND CANADA (EXCLUDING QUEBEC) WHO HAVE REACHED THE AGE OF MAJORITY IN THEIR JURISDICTION AND WORK FOR AN ORGANIZATION THAT WAS A COURTRERESERVE CUSTOMER OR IN ONBOARDING WITH COURTRERESERVE AS OF OCTOBER 13, 2026. VOID IN QUEBEC AND WHERE PROHIBITED. CANADIAN WINNERS MUST CORRECTLY ANSWER A TIME-LIMITED, UNAIDED MATHEMATICAL SKILL-TESTING QUESTION. SEE OFFICIAL RULES FOR DETAILS, INCLUDING FREE MAIL-IN ENTRY.